

# Preferences

## Voice Quality & Networking

### Voice Quality

Voice quality allows you to set perimeters for your calling quality.

#### Quick Guide

1. Log onto <https://portal.hero.co.nz>
2. Select **Voice tab** > Phone number > **Other Settings** > **Voice and Quality**.
3. Set preferences
4. Set Codecs (recommended SysAdmins only)
5. Set DTMF (recommended SysAdmins only)
6. Click **Save settings** to update.

**There is also the ability to specify the codecs you wish to support. Hero offers :**

- G.711 a-law codec supported (Excellent quality)
- G.711 u-law codec supported (Excellent quality)
- G.722 wideband codec supported (The best quality)
- GSM codec supported (Good quality)
- iLBC codec supported- MUST be 30ms/13.33kbps variant (Good quality)
- G.729 codec supported (Good quality)
- H.263 video codec supported
- H.264 video codec supported

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Author: Support

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