

Billing Questions

Account Notification Settings

Account Notification Settings

Our Account notification feature helps you keep on top of your accounts balances with a variety of low account credit notifications. Customise your individual thresholds such as minutes remaining, dollars remaining.

Quick Guide

1. Log into <https://portal.hero.co.nz>.
2. Click on the Account/Payments option
3. Click **Enable low credit warning emails**, if you wish to enable this function.
4. Add **Notification threshold** amount- when your account drops below this amount you will be sent an email notifying you. If you leave it at \$0.00 your threshold has no limit.
5. Click **Update** to save settings.

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